

As-Is [client] ERP Integration

Glossary

AA-DSS: AA DSS (Arabian Adventures Decision Support System) is a decision support system used to track the performance of business areas.

AGILE: AGILE (Automation of Group Invoices Leveraging E-commerce) extends Outstation Document Management System (NASA-DMS) using KoFax and Sharepoint for Head Office.

BRASS: Bank Reconciliation System for Reconciling Bank Transactions from GL with the Bank Statement.

BUDGET: #N/A

CASA-Datamart: Customer Affairs and Service Audit. Data warehouse for storing customer affairs and service audit data.

CFO: Cashiering Front Office system is a web based solution for collecting revenue of the [client] Group.

CAT360: Application used by Catering department to plan all Inflight related activities from planning to flight departure.

CDW-EK-CVIEW: Warehouse of information about revenue, uplifts, bookings, fares, MIDT(Market Intelligence Data Tape), checking, revenue projections, skywards members, agent performance. OAL information.

Credit Card payment: Maintains Aircraft and pilot certificates. Issues periodic alerts on expiry and provides comprehensive management reports.

CRM: Credit Risk Management. Credit control sources (extract) require information from various systems and massage data to generate reports for further analysis / decision making.

CREW-PULSE: Crew pulse is intended to facilitate enhanced crew engagement and the one stop shop for all crew.

CRIS: Customer Relationship Information System - Loyalty Application used to manage Skywards, the Frequent Flyer Program and CASA (Customer Affairs and Service Audit).

CRIS-CASA: Application is used by Customer Affairs and Service Audit department.

CSTMS: Used to maintain the general information about each and every vehide which Central Services manage.

DMS: [client] Management Information System used by [client] for Flight scheduling , Send movement messages, capture operational information such as TOWing , Short finals. etc.

DRAS: [client] Revenue Accounting System is a back office [client] revenue accounting system responsible for accounting and reporting of the Cargo AWBs executed by [client] Cargo systems.

DNCGO-RMS-SPX: [client] Cargo SPX System. On the day of operation, SPX will get the Roster information Ethos system and create rosters for [client] Cargo staff based on the modeling done in SPX Application.

Education benefit system: Used for managing the educational claims and their reimbursements by Payroll.

EK-ADS-POS: Atrium and Duty Free Stores - Point of Sale.

ENCOM-JAVA: ENCOM is the Network Capacity Optimisation system to be used by Network Optimisation & Charter Managers and Controllers of Planning Department within EGHQ and Aircraft Scheduling Controllers of ENGG department in ENGG Building.

Engine MRO: Complex Assembly Engine MRO is an enterprise suite which provides functionality to do end-to-end engine maintenance, repair & over-haul solution for maintaining aircraft engines by [client].

ENOTICEBOARD: An electronic notice board system where content like videos, presentations and news items will be displayed according to a schedule in display units across airport, used by [client].

ESKA: Used to manage the medical claims and their reimbursements by the HR - Medical Admin. It also enable employees and service providers to submit claims online.

ESM: Employee Service Machine is meant to assist group employees to generate letter requests and get the printouts at KIOSK .

FABS: Flight Availability and Booking smartphone app for [client] Group. This is used by [client] group staff globally. This is an app to help users (EK group staff/dependents) to know the loads of a flight which they are interested to travel using Subject-to-load (subload) tickets.

FRR: Fares & Rules Repository - Pricing Look Up Tool - Web site application facilitating Fare & Rules query in a simplified format, used by Call Centres worldwide & pricing department.

GRAVITY: Skywards Everyday is a consumer-facing app that will enable Skywards members to earn miles instantly and seamlessly on their everyday shopping in the UAE.

GMT: Group Medical Training application supports the administration and management of First Aiders in the [client] Group.

GROUPWORLD: An intranet and internet application hosted on Sharepoint farm setup. Used by all Corporate users (local and outstations).

Holiday Booking system: Holidays booking consisting of flight and land segments. User community is [client] Holidays Business unit, Arabian Adventures Business unit , user locations is Dubai (DLM Building, Sheikh Zayed Road).

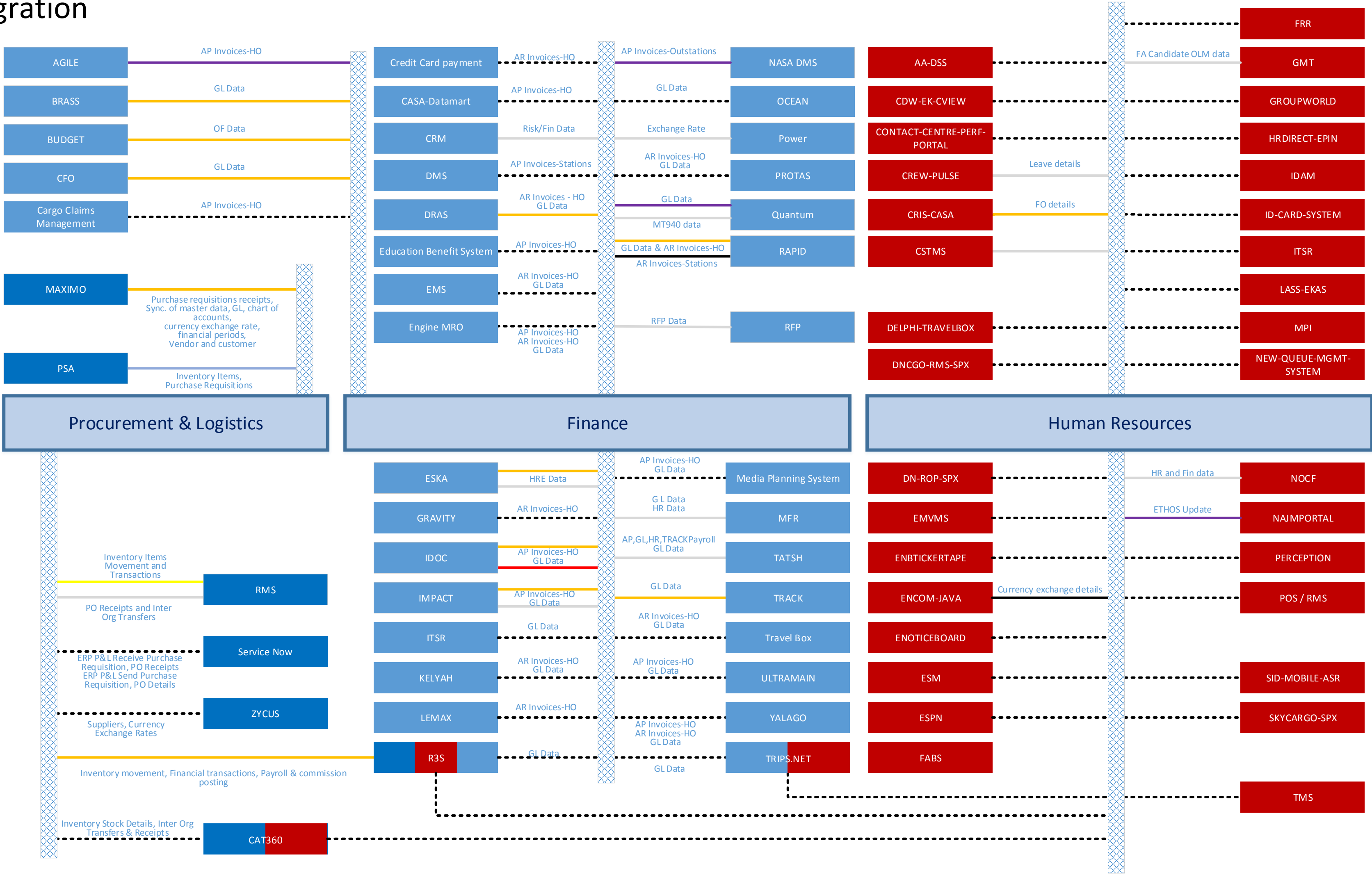
HRDIRECT-EPIN: HrDirect EPIN Module for secure logon to access [client] staff portal / HRDirect services via web.

IDAM: ID and Access Management provides user provisioning and de-provisioning across various heterogeneous systems.

IDOC: Integrated Direct Operating Costs application presents an automation platform which provides features associated with gathering the direct cost incidence information.

IMPACT: Internal web-based application used by Accounts Payables department (located globally) for processing invoices of suppliers who deal with DLM related business units (e.g. Arabian Adventures, [client] Holidays, [client]).

ITSR: Used to request any services related to IT like devices, applications, IDs etc.



KELIAH: KELIAH is the [client] Revenue accounting solution which standardizes the current business processes of dnRA ([client] Revenue) and reduces dependencies on operational systems for financial processes.

LASS-EKAS: Application will be used by Airport Services Department of [client] Group to accept / allocate / manage the leave requests for its staff (EKAS - Operational staff). It will be used by UAE based staf.

Impact: Unavailability on a day does not have any operational impact.

LEMAX: This platform will enable [client] to provide a superior experience to online visitors of [client].com on desktop and mobile devices.

MAXIMO: Maximo MMS - Maintenance Management System is used by [client] Technical Services for maintenance of ground support equipment.

Media Planning: This is an internet application, hosted as part of Empower. It is used by Corporate Communications Advertising and EK ad agencies across the world (UAE and Outstations).

MFR: Monthly Financial Review reports on the performance of [client], [client], Group Investments and Joint ventures.

MPI: Maestro Pipe interface used in EOC and ETC for transferring crew flying hrs to PIPE.

NAJMPORTAL: NAJM is an online system that allows all employees to make and track suggestions and managers to recommend staff for award.

NASA DMS: N-ASA -DMS(New Airline Station Accounting - Document Management System) is an application repository for outstation finance to manage invoice document workflow approvals (replaces COMET application)

NEW-QUEUE-MGMT-SYSTEM: Used in Employee Service Centre (ESC), to generate eCoupons for service counters.

NOCF: New Outstation Control Framework creates and maintains the environment for generation and distribution of monthly Group Financial Review reports and Dashboard meant for Senior Managers within the Group finance dept.

POS: Point of Sale system for EK Official Stores, which is to manage the inventory and sales. This is used only in UAE.

Power: This is the core engine which generates Route profitability information for Green Sheet reporting which is generated by PowerAnalysis.

PROTAS: Protas is a comprehensive solution for handling the back office accounting by the agents and reporting requirements of DN revenue accounts located in Dubai and Nothern [client].

PSA: EK Merchandise Support System is the online store for all internal group departments to order giveaway items, award items and bespoke item requests.

Quantum: Quantum application is part of Treasury applications for Cash management which are supplied by Vendor Sungard and used by Treasury users located in Dubai.

R3S: Retail Services Sales System application manages Inflight Dutyfree Sales operations, which involves bond store operations, cashiering and on-board sales.

RAPID: Revenue Accounting Proration, Interline and Decision Support Bureau Services for [client] Airlines. RAPID is a comprehensive solution for Airline Revenue Accounting, both for Passenger and Cargo. Includes dashboard module.

RFP: Request For Purchase system is designed to get approval for the purchase of Capital Assets.

RMS: [client] - Atrium and Duty Free Stores - Point of Sale Service Now: Service Now is the tool to support IT Service Management processes.

SKYCARGO-SPX: [client] SkyCargo SPX application used by Sky Cargo admin and super users for rostering the staff on duty for a period of 1 month to 1 year.

TATSH: This system is used to manage the medical claims and their reimbursements by the HR - Medical department, located in DXB.

TMS: The MINT Training Management System is a third party application suite acquired by [client] for managing its training processes.

TRACK: Transaction Reconciliation Activity Control Kit is a Generic Reconciliation System for reconciling Financial and Non-Financial Data with flexible data sourcing approach.

Travel Box: DELPHI (Destination of [client] Leisure Products and Holiday Interaction.) is used to support Arabian Adventures (UAE based) and [client] Holidays (UAE and Outstations) in day to day leisure and holiday management.

TRIPS.NET: TRIPS Travel Request Input and Processing System - Staff Travel Center, web version of TRIPS that can be used from the Intranet as well as the Internet.

ULTRAMAIN: Comprehensive maintenance management and logistics software which is highly integrated to address most aspects of [client] Engineering.

YALAGO: Back office setup system for Travel Republic which will help managing master records (Supplier/Hotel information) for [client] Travel and [client] Agents.

ZYCUS: Sourcing and Contract Management solution for P and L (Procurement and Logistics) Services and Airline - is an internet-based SAAS solution for automating the sourcing and contracting activity.

Title: As-Is [client] Group ERP Integration
Version: 0.08[DRAFT]
Date: 26th March 2020
Author: Zabair Zafar – Principal Architect

DB Link

JBoss

ODBC

Tibco

ETL

Direct Query

.Net CLR

TBC

App integration with P&L

App integration with Finance

App integration with HR